

## Employer Survey FA2012

Responses: 8 of 20

Industries of Employment:

- Banking/Finance Industry
- Health Care
- Public Service - Fire Department/EMS
- Electric Company

1. How adequately did the employee's CVCC training prepare him/her in the following areas?

	More Than Adequate	Adequate	Needs Improvement	Not Applicable
Technical Job Related Knowledge	<b>63%</b>	<b>37%</b>		
Application of Technical Job Skills	<b>75%</b>	<b>25%</b>		
Writing Skills	<b>63%</b>	<b>37%</b>		
Understanding Written Information	<b>63%</b>	<b>37%</b>		
Speaking Skills	<b>50%</b>	<b>50%</b>		
Mathematics Skills	<b>25%</b>	<b>63%</b>		<b>12%</b>
Defining Problems	<b>63%</b>	<b>37%</b>		
Solving Problems	<b>75%</b>	<b>25%</b>		
Thinking Creatively	<b>88%</b>	<b>12%</b>		
Interpersonal Skills	<b>50%</b>	<b>38%</b>	<b>12%</b>	
Group Work	<b>63%</b>	<b>25%</b>	<b>12%</b>	
Overall Preparedness for Employment with Your Company	<b>50%</b>	<b>38%</b>		<b>12%</b>

2. Based on your experience with CVCC graduates employed by your organization, please indicate your level of satisfaction in the following areas:

	Very Satisfied	Satisfied	Unsatisfied	Very Unsatisfied	Not Applicable
Seeks clarification or ask questions when necessary	<b>75%</b>	<b>25%</b>			
Demonstrates team building methods for achieving organizational and community goals	<b>50%</b>	<b>50%</b>			
	Very Satisfied	Satisfied	Unsatisfied	Very Unsatisfied	Not Applicable
Takes initiative	<b>75%</b>	<b>25%</b>			
Meets goals and deadlines	<b>75%</b>	<b>25%</b>			
Promotes high standards	<b>63%</b>	<b>37%</b>			

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Exhibits professionalism in appearance	<b>50%</b>	<b>50%</b>			
Exhibits professionalism in behavior	<b>75%</b>	<b>25%</b>			
Exhibits professionalism in attitude	<b>63%</b>	<b>37%</b>			
Decision making skills	<b>63%</b>	<b>37%</b>			
Accepts constructive criticism and/or advice	<b>75%</b>	<b>25%</b>			

3. In general, how would you rate the overall performance of this CVCC graduate:
- Excellent (**75%**)
  - Good (**25%**)
  - Average
  - Poor
4. How satisfied are you with the graduate's general education (writing, math, speaking)?
- Very Satisfied **75%**
  - Satisfied **25%**
  - Unsatisfied
  - Very Unsatisfied
5. How satisfied are you with the graduate's technical education (technical skills)?
- Very Satisfied **63%**
  - Satisfied **25%**
  - Unsatisfied
  - Very Unsatisfied
  - N/A **12%**
6. Would you recommend graduates of this program to another employer?
- Yes **88%**
  - No
  - Maybe
  - N/A **12%**
7. How important is your local community college to the overall success of your business?
- Very Important **50%**
  - Important **38%**
  - Somewhat Important **12%**
  - Not Important
8. How could Chattahoochee Valley Community College improve your employee's preparation for work?
- No Improvement Needed.
  - More stress on the necessity to have good writing and communication skills to have a positive image on the public and reader of written communications by the employees.
  - Job well done by Chattahoochee Valley Community College.
  - The only real issue with Reba can be shortness with consumers. She recognizes this but in the high stress front desk mental illness world she can be short with people. Please make sure you include training on dealing with problem consumers. Also, work on being part of a dysfunctional team and how to best approach supervisors. Her team has improved under new leadership and she is blossoming.
  - I think that the education she received was excellent and that if anything she could have had more hands on experience outside of her internship.
9. Other comments:
- Documentation has become an important concept in the Fire Service and employees/future employees (students) need to have a better understanding and knowledge of its importance.
  - We love her! She's great!